



CONTINUOUS IMPROVEMENT TRAINING & COACHING

The world of continuous improvement is a confusing domain – Lean ? Six Sigma? Lean Six Sigma? Continuous Improvement? Kaizen? 5S? What to choose?

The truth is that most businesses *do not need the entire range of techniques and tools*. Most business manage money, produce food, manufacture products or other activities. They all have accounting, procurement, HR and other core functions as a business. To that end, training in a focused range of techniques and proven skills will yield better results.

Our “hands on” experience in a range of businesses has helped us to define what works – and what doesn’t.

APPLYING CONTINUOUS IMPROVEMENT

One of the keys to creating a continuous improvement culture isn’t just about the analytical techniques – it’s about running workshops, managing a simple project, reports, managing change, communicating – handling resistance. *Then* it’s about the techniques.

PROGRAMME TECHNIQUES

Our programmes focus on:

- Problem definition and identification; what evidence tells you it’s an issue?
- Data – how to gather data that describes and measures the problem;
- Techniques to elicit more detail on root causes;

- Problem description and options to fix;
- Innovation and change techniques;
- Process control.

For organisations wanting to embark on creating a continuous improvement culture, our programme just moves inside your organisation. Our advice? Treat continuous improvement as a progressive change of culture, not an event.

OUR APPROACH – LEARNER AND ORGANISATION COMMITMENT

Our programmes cover 3-5 days. However, this is *one day a week* to minimise work disruption.



Students have to have both a **tangible project and objectives**. We help you develop that project and objective prior to the course.

For many learners it is the first attempt at change that drives confidence and sustains the learning. How do we know this ? Over twenty years hands on experience with coaching, training and mentoring across a range of skills.

WHAT NEXT? Talk to us.

Call Tony on 07928500746.